



JAMAR Technologies, Inc.

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TRAFFIC CLASSIFYING/COUNTING EQUIPMENT AND SUPPLIES
DISTANCE MEASURING EQUIPMENT AND SUPPLIES

1500 Industry Road, Suite C
Hatfield, PA 19440

Equipment Repair Request

ATTENTION: Make sure that you have spoken with a JAMAR representative before sending in equipment, to make sure that all troubleshooting has been covered. Many issues can be resolved over the telephone.

CONTACT INFO

*Organization: _____ *Contact Name: _____
*Return Street Address: _____
*City: _____ *State: _____ *Zip: _____ *Date: _____
*Contact Phone Number: _____ Contact Cell Number: _____
Contact E-Mail Address: _____

EQUIPMENT INFO

Please provide as much information as possible below. Note that firmware updates, routine maintenance & performance checks are automatically done with all repairs.

*Product/Model: _____ *Serial Number: _____
Approx. date equipment was purchased: _____
*Description of problem/work to be done: _____

Check all that apply
 Won't Download Data
 Please Save and Email Data in Memory
 Water Damage
 Damaged by Vehicle
 Damaged by Vandalism
 Warranty Repair
 Expedited Processing

TERMS OF SERVICE

◆ A \$75 fee will be charged for all non-warranty equipment received for service, whether additional repair work is done or not.
◆ There will be a \$95 charge for expedited data download only, credit card required, (1-2 day service from receipt of equipment) does not include cost of servicing equipment or parts.
◆ All counters should be sent in with the battery. Many times the battery is part of the issue. Counters sent in without a battery will have an additional \$20 added to the service fee.

Credit Card Authorization

Card Type: AmEx Visa MC Card Number _____ Exp. Date _____

Name on Card (Print) _____ Sign Name _____

Security Code _____

SHIPPING INFO

Package all equipment securely before shipping. Do not leave any loose parts in case. Include this completed form with any equipment shipped for repair.
Ship repairs to →

JAMAR Technologies, Inc.
1500 Industry Road, Suite C
Hatfield, PA 19440
Attn: Repair Dept.