



# JAMAR Technologies, Inc.

TRAFFIC COUNTING & DISTANCE MEASURING EQUIPMENT AND SUPPLIES

## RAC Equipment Repair Request

**ATTENTION: Make sure that you have spoken with a JAMAR representative before sending in equipment, to make sure that all troubleshooting has been covered. Many issues can be resolved over the telephone. Also, check the troubleshooting section of the RAC manual before sending unit in to be sure problem is with unit and not wiring, sensor, etc. Please include your sensor and Power Signal Cable; problems can exist in any part of the installation. The manual can be downloaded at [www.jamartech.com](http://www.jamartech.com).**

### CONTACT INFO

\*Organization: \_\_\_\_\_ \*Contact Name: \_\_\_\_\_  
\*Return Street Address: \_\_\_\_\_  
\*City: \_\_\_\_\_ \*State: \_\_\_\_\_ \*Zip: \_\_\_\_\_ \*Date: \_\_\_\_\_  
\*Contact Phone Number: \_\_\_\_\_ Contact Cell Number: \_\_\_\_\_  
Contact E-Mail Address: \_\_\_\_\_

### EQUIPMENT INFO

Please provide as much information as possible below. Note that firmware updates, routine maintenance & performance checks are automatically done with all repairs.

\*Model: RAC-100 RAC-200 RAC Plus I RAC Plus II RAC Plus III RAC GEO II \*Serial Number: \_\_\_\_\_  
Vehicle (make/model/year) installed in: \_\_\_\_\_  
Sensor Used:    Magnetic Sensor    Modular Distance Sensor    Autolink Sensor    Other  
\*Description of problem/work to be done:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### TERMS OF SERVICE

A \$75 repair estimate fee will be charged for all non-warranty equipment received for service, whether additional repair work is done or not. This fee will be credited toward the service fee if repair is authorized.

Please check the box below if you understand and agree to these terms. If the box is not checked, your repair will be placed on hold until you can be contacted.

**I understand and accept the Terms of Service.**

#### Credit Card Authorization

Card Type: AmEx Visa MC    Card Number \_\_\_\_\_    Exp. Date \_\_\_\_\_

Name on Card (Print) \_\_\_\_\_    Sign Name \_\_\_\_\_

Security Code \_\_\_\_\_

### SHIPPING INFO

Package all equipment securely before shipping. Do not leave any loose parts in case. Include this completed form with any equipment shipped for repair.

Ship repairs to

**JAMAR Technologies, Inc.**  
**1500 Industry Road, Suite C**  
**Hatfield, PA 19440**  
**Attn: Repair Dept.**

Telephone 215-361-2244

Toll Free 800-776-0940

Fax 215-361-2267

[www.jamartech.com](http://www.jamartech.com)  
[sales@jamartech.com](mailto:sales@jamartech.com)

*You count with us!*

1500 Industry Road, Suite C  
Hatfield, PA 19440